ARIA PARTH - IP PBX Unified Communication System



PARTH - IP PBX

Strong IP PBX appliance for office & bigger complex, Housing society communication.

Communication can be done on existing LAN network, no need to have separate cabling like traditional PBX. Can be integrated with SMS/ Email, Existing CRM /ERP/ Database

Parth for Housing Society:

Parth is most suitable appliance for mid-size to bigger Housing Society complex. There are following advantage using Parth as communication system.

- Maximum concurrent call capacity in IP PBX industry
- Use with GPON
- Use IP Phone, Analog Phone etc.

- Make your smart mobile phone as extension
- IVR based Complaint Management (Optional)
- IVR for information broadcasting for important meeting, emergency etc.
- IVR based Payment Reminder with amount (Optional)
- Survey/ Voting on important point (Optional)
- Audio conference 10 Party for board meeting etc.
- Advertisement announcement in music on hold for Fund generation
- Most Suitable for FTTH suppliers
- Connect Video Phone on extension
- Connect IP Speaker for public addressing system

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ARIA PARTH - IP PBX

- Up to 2500 SIP User
- Up to 10,000 SIP users through using multiple appliance networking
- Work like a single PBX using multiple appliance networking
- Up to 100-600 concurrent calls on various models
- SIP & IAX Support
- Flexible Extension numbering
- Support IP Phone, FXS Gateway, FXO Gateway
- Soft phone on desktop / Mobile phone compatibility
- SMS integration (Optional)
- Email integration (Optional)
- Support ISDN PRI through PCI-e Card, Gateway
- Support Analog Trunk through FXO Gateway / FXO Card
- Support GSM Trunk through GSM Gateway
- IP Extension work on LAN Network
- Easy to carry extension to long distance through Fiber optic cable, VPN, VLAN etc.

Important Applications:

Complaint Management System:

Automated Complaint Management System: IVRS to manage internal complaint of the campus for, electricity, housekeeping, plumbing, IT etc.

Users can book their complaint calling on IVRS number, IVR will provide complaint number to user along with a 4-digit key to close complaint as per his satisfaction. Complaint can be automatically forwarded to the concern technician automatically Technician can call on IVR & close the complaint or can inform the supervisor.

Voice Message Blasting:

Parth can send bulk voice message to users for any important event like any public meeting, fire incident, emergency, any social activity etc.

Bill Reminders:

Parth can reminds users for outstanding amounts due against their units.

Audio Conference or live voice Broadcasting:

Parth has capability to connect multiple users in conference with authentication id, all conference can be recorded also.

It also has provision to broadcast voice Message to multiple users

Extensions on Mobile:

You can also use any smart phone as extension using soft phone software on mobile

Third Party CRM/ ERP Integration:

We have API to integrate with third party CRM/ ERP for click to dial, phone book etc.

Click to Dial from Client ERP:

Parth API can be integrated with any ERP/ CRM of client for click to dial application.

Note: Some features mentioned in the broacher are optional, please check before ordering.

Features

- IVRS (Welcome Message)
- Fax Support
- Voicemail
- Call forward, Call Waiting, Call Transfer (Blind Transfer/ Consult Transfer), Call Pickup/Call Parking, Call Queues, Ring Group, Call Detail Record Call Routing
- Conference Room
- Password Protect for Conference Room
- Follow Me
- Music On Hold
- Skype for SIP
- SIP Trunk , IAX2 Trunk , PSTN Analog Trunk
- Configure via WEB interface
- Codec: G.711u/a, GSM
- OSLEC (Open Source Line Echo Canceller)
- · Work on local as well as Static IP
- Strong ACD application
- MIS Reporting
- Conversation Recording
- Call Connect on Mobile
- Call Transfer
- Call Conference
- Call Queue