



ARIA TELECOM SOLUTIONS PVT. LTD.



ARIA EMBEDDED VOICE LOGGER
NON-PC BASED TELEPHONE VOICE RECORDING SYSTEM

ABOUT ARIA

Since 2003 Aria Telecom is working hard towards satisfaction of our clients, With our team efforts & our clients support we became **India's No 1 IVR, Voice Logger & in Many more customized telecom solutions company.**

- Aria has team of qualified engineers for R&D & support.
- Aria also has most experienced team of marketing managers with technical background to understand client requirements.
- Aria has presence in most of the metro cities in India. Aria also has clients outside India like Nepal, Bhutan, African & Arab countries.
- *We got Technology Excellence Award – for customized solutions-2017*
- *Technology Excellence Award – Leaders in IVR -2013*
- Global Business & Services Award – Leader in Customized Telecom Solution 2013
- ISO 9001:2015 Certified Company
- Registered with MSME (Micro, Small & Medium_Enterprise)
- Registered with NSIC (National Small Industries Corporation of India)
- CMMI Level 3 Company

ARIA PRODUCT PROFILE

Software Applications/solutions

- ❑ **Omni-Channel Communication System**-It's Unified communication system that integrates with telephony, CRM, SMS, E-mail, Web Chat, Social Media (Facebook & Twitter), Mobile App, Websites ,API etc.
- ❑ Complaint Management System (CRM).
- ❑ **IVR Software** (Interactive Voice Response)
- ❑ **Aria Namaste! - Live Chat** – it is an unified application, generally used for live monitoring the live conversations in real time.
- ❑ **Android Based Contact Centre Solution:** It works with an inbuilt Aria CRM, it enables your Android Phone to act as a call centre device
- ❑ **Web Portal** – We also into the designing of websites in an advance manner
- ❑ Custom Web and Windows-based application development
- ❑ System integration.
- ❑ Databases and programming
- ❑ Third-party software integration

Hardware Products Range

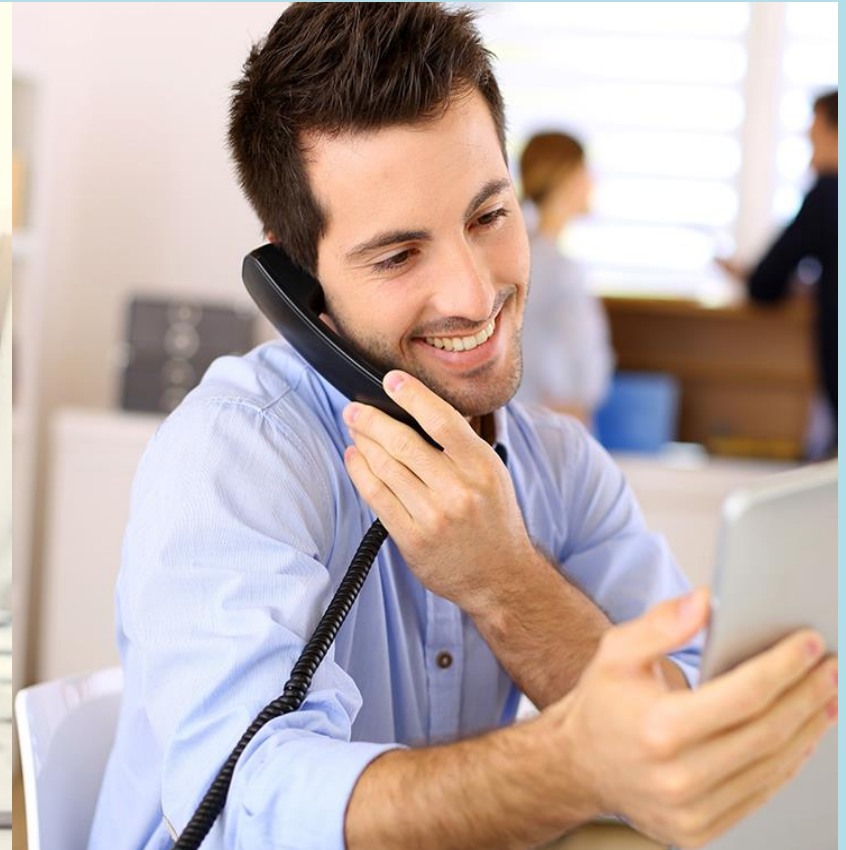
- ❑ **Aria Call Centre Noise Telephone Headsets** - High quality call centre Noise cancelling Telephone Headset
- ❑ **TVRS** - Telephone Voice Recording System (Logger)
- ❑ **Embedded Voice Logger** - Non PC Based Voice Logger
- ❑ **GSM Gateway:** Device to connect GSM/CDMA SIM with your EPABX or Dialer.
- ❑ **FXO/FXS Gateway**
- ❑ **Parth UCS (Call Centre Suite)**-Inbound outbound complete contact centre solution
- ❑ **Parth UCS Conference Bridge**
- ❑ **Business Communication System:** multifunctional enterprise gateway that integrates voice service and data service.
- ❑ **Parth IP PBX System**
- ❑ **GSM FCT:** Fixed Cellular Terminal
- ❑ **Aria IP Phone**

ARIA EMBEDDED VOICE LOGGER

- ❑ Embedded voice logger is a standalone device which records telephone calls simultaneously
- ❑ The device doesn't require any kind of server to get started, easy to use, user-friendly, plug in play device with rich functionalities
- ❑ It does not require any external product support to execute its work and is very simple to handle.
- ❑ It also does not require a computer to record calls and works much faster than other voice loggers.
- ❑ It is capable to record all the incoming and the outgoing calls regardless of the server or any external hardware to be connected to it.



CUSTOMER SERVICE RECORDING



MEASURE YOUR CUSTOMER SERVICE



BENEFITS OF CALL RECORDING



Interaction Monitoring

Customer Satisfaction

Speech Analysis

Quality Assurance

Performance Appraisal

FEATURES

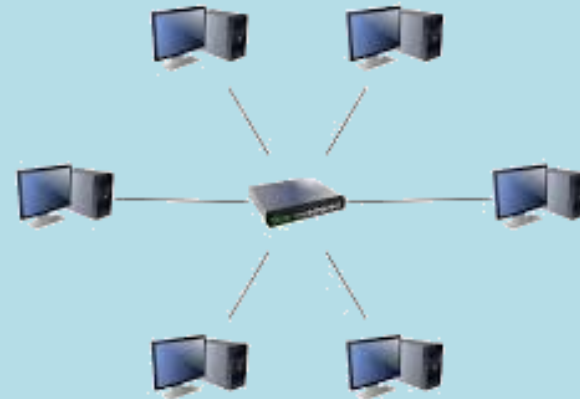
- Fully Standalone
- 5" Colored HD LCD with Touch Panel
- Various Options
- Announcement and Auto-Answer
- SMDR Integration for Serial Port and LAN Port
- Newly Developed Client Software
- Networking and CMS
- Much More Powerful Structure
- High Reliability and Stability

FULLY STANDALONE

- Fully Standalone
- Non-PC
- Fan-less
- Dedicated Design for Phone Recording
- No PC Required for Recording and Playback
- No Virus Threat

SMDR INTEGRATION

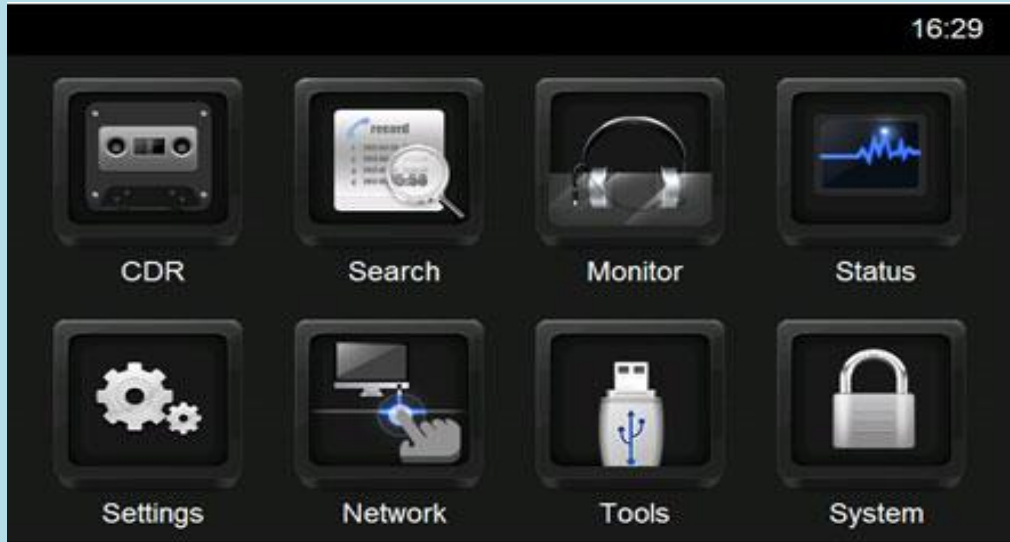
- ❑ Compatible with almost all PBX in the world, provide extension information on the CDR
- ❑ Work on both serial interface and LAN interface



AR PLUS DISTRIBUTOR

Advantage of Being AR Plus Distributor

- Various of options available, suitable for all kinds of scenario
- The only affordable standalone voice logger with touch screen in the world
- Competitive price offered
- Low service cost



CDR (Call Detail Recording)

CDR

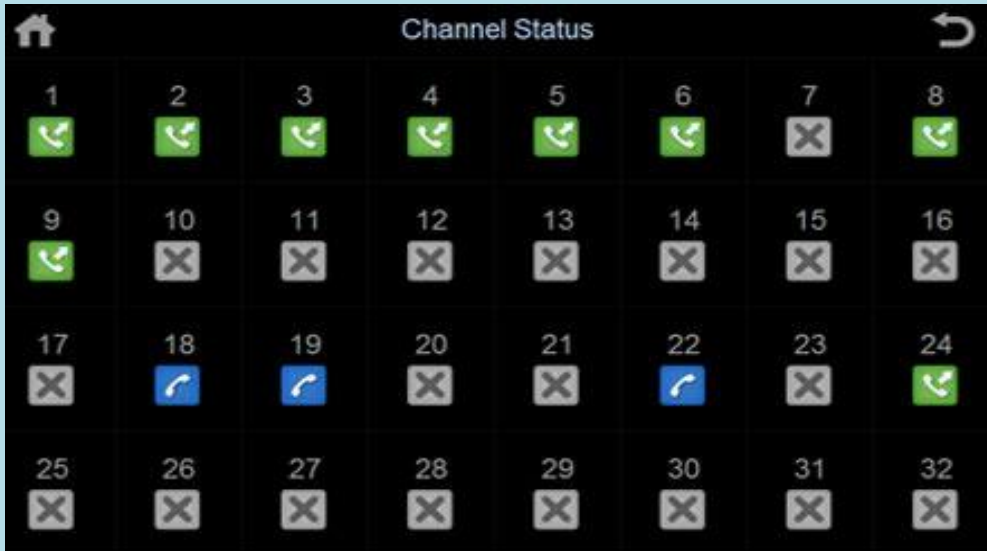
Home icon | CDR | Refresh icon

All | Outbound | Inbound | Missed | Recorded | Important

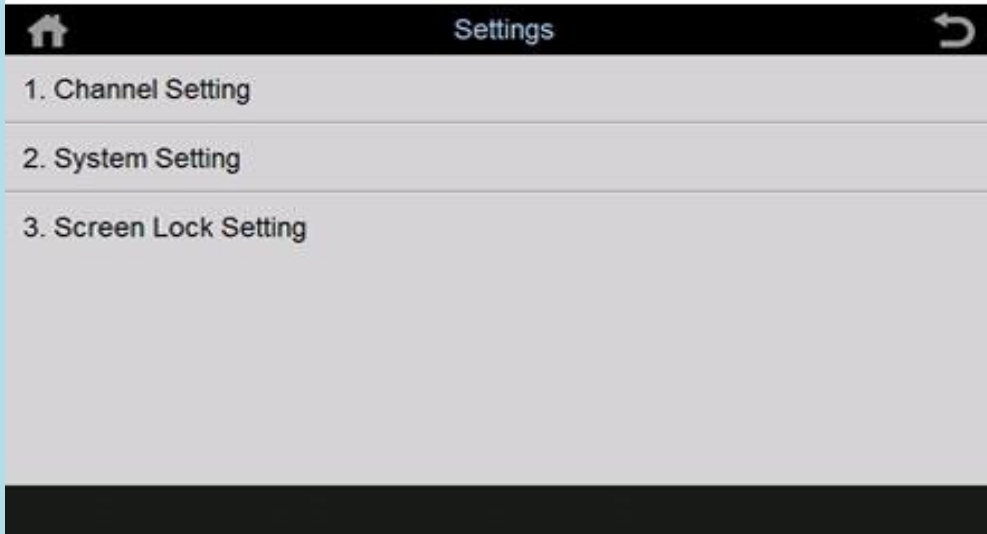
9	→ 0200	12-08-22 15:58:29	00:00:54	🎤	🔍
8	→ 0200	12-08-22 15:58:29	00:00:53	🎤	🔍
6	→ 0200	12-08-22 15:58:29	00:00:53	🎤	🔍
5	→ 0200	12-08-22 15:58:29	00:00:52	🎤	🔍
4	→ 0200	12-08-22 15:58:29	00:00:52	🎤	🔍

↑ ↓ (1/4)

CDR (Call Detail Recording)



Channel Status & Setting



Channel Status & Settings

Search CDR

Choose CDR Date

From 2012 / 08 / 22 00 : 00 : 00

To 2012 / 08 / 22 15 : 59 : 34

Sort Setting Advance Setting Search

Search CDR & Channel Monitor

Channel Monitor

1 Channel Recording 00:00:27 0200	2 Channel Recording 00:00:27 0200	3 Channel Recording 00:00:27 0200	4 Channel Recording 00:00:27 0200
5 Channel Recording 00:00:27 0200	6 Channel Recording 00:00:27 0200	7 Channel Power Off	8 Channel Recording 00:00:27 0200

Channel Setting Live Monitor (1/4)

Search CDR & Channel Monitor

MODELS

- AR 4L-Aria 4 Port Embedded Logger
- AR 8L- Aria 8 Port Embedded Logger



APPLICATIONS

- Commercial telephone recording
- Hotline telephone recording
- Complaints recording and key positions in telephone recording
- Power dispatch recording
- Recording of financial securities
- Paging stations recording
- Public security alarm recording
- Recording industry's production scheduling
- Call monitoring in security sector, aviation, railway, transportation scheduling recordings



Get Connected With US

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